

CONSUMER GRIEVANCES REDRESSALFORUM
SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,
TIRUPATI

This 06th day of August' 2024

C.G.No.80/2024-25/Kadapa Circle

CHAIRPERSON

Sri. V. Srinivasa Anjaneya Murthy
Former Principal District Judge

Members Present

Sri. K. Ramamohan Rao	Member (Finance)
Sri. S.L. Anjani Kumar	Member (Technical)
Smt. G. Eswaramma	Member (Independent)

Between

Sri. P. Srinivasulu Reddy, D.No.4-7-136,
SBI Colony, 2nd Line, Pulivendula,
Kadapa District.

Complainant

AND

1. Assistant Accounts Officer/ERO/Pulivendula
 2. Dy. Executive Engineer/O/Pulivendula
 3. Executive Engineer/O/Pulivendula
- Respondents

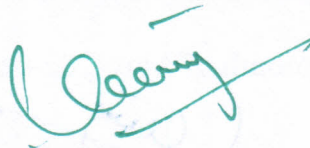
This complaint came up for final hearing before this Forum through video conferencing on 05.08.2024 in the presence of the respondents and complainant remained absent and having considered the material placed by both the parties, this Forum passed the following

ORDER

- 01.** The complainant filed the complaint during Vidyut Adalat conducted at Pulivendula on 05.07.2024 stating that he received excess CC charges bill for the month of May'2024 and it is to be revised.

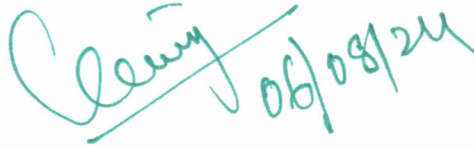


02. The said complaint was registered as C.G.No.80/2024-25 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that the complainant applied for meter testing and the test report certified that the meter is healthy hence the accumulated consumption recorded in the billing month May'2024 was corrected by taking average of three months preceding bills and accordingly an amount of Rs.2,061/- was withdrawn from the CC bill and it will be adjusted to the CC bill in the coming month.
03. Heard respondents through video conferencing. Complainant remained absent. When we contacted the complainant through phone, he reported that the excess CC bill for May'2024 was revised and he satisfied with the action taken by the respondents and he also admitted that he issued letter of satisfaction copy of which was produced by the respondents and requested to close the complaint. Since the grievance of the complainant was redressed, this Forum feel that this complaint can be closed.
04. ***In the result***, the complaint is closed. There is no order as to costs.

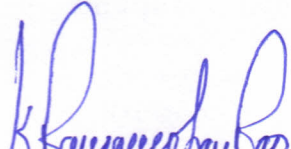


05. The complainant is informed that if he is aggrieved by the order of the Forum, he may approach the Vidyut Ombudsman, 3rd Floor, Plot. No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.13 of Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the date of receipt of this order and the prescribed format is available in the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 06th day of August'2024.

 06/08/24

CHAIRPERSON


Member (Finance)
06/08/2024


Member (Technical)

 6/8/24
Member (Independent)

Documents marked

For the complainant: Nil

For the respondents: Nil

Copy to the

Complainant and All the Respondents

Copy Submitted to

**The Chairman & Managing Director/Corporate
Office/APSPDCL/ Tirupati.**

The Vidyut Ombudsman, 3rd Floor, Plot

No.38, Sriramachandra Nagar, Vijayawada-08.

**The Secretary/Hon'ble APERC/Vidyut Niyantrana Bhavan, Adjacent
to 220/132/33/11 KV AP Carbides Sub Station, Dinnedavarapadu
Road, Kurnool-518002, State of Andhra Pradesh.**

The Stock file.

Handwritten signature and date: 06/08/24